



Athena Gun Club – Return Policy

Athena Gun Club issues refunds based on the original form of payment: All refunds issued by Athena Gun Club for returned merchandise must match the original form of payment. Customers will receive cash refunds for cash purchases, credit to the appropriate card for debit and credit card purchases, and merchandise credit for gift card or merchandise credit card purchases or any return without a receipt or packing slip. To be eligible for a return, your item must be unused and in the same condition that you received it. All sales on clearance or discontinued merchandise are final and will not be eligible for return. **All refunds require an original purchase receipt, and must be completed within 14 days from the date of purchase, all sales on clearance or discontinued merchandise are final.**

A. Our commitment to fast and easy returns on Athena Gun Club purchases. You can return merchandise purchased in our store for full refund, credit or exchange as follows:

- 1) Return with a purchase receipt:** If you have a valid purchase receipt, Athena Gun Club will give you a refund of the purchase price in the original form of payment, or an even exchange of the merchandise.
- 2) Return with a gift receipt:** If you have a valid gift receipt, Athena Gun Club will give you a refund of the purchase price in the form of a merchandise credit, or an even exchange of the merchandise.
- 3) Return without a receipt:** If you do not have a valid receipt, Athena Gun Club will attempt to verify the purchase. If Athena Gun Club verifies the purchase, we will give you a refund of the purchase price in the original form of payment, or an even exchange of the merchandise. If Athena Gun Club cannot verify the purchase, we will give you a merchandise credit equal to the item's lowest price sold within the past 90 days, or an even exchange of the merchandise. Customers must present valid government-issued photo identification (ID) to make a return without a receipt.

B. Our commitment to keeping our pricing competitive. Athena Gun Club strives to keep our prices competitive every day by monitoring returns for fraud and abuse and reserve the right to limit or refuse returns as follows:

- 1) Returned merchandise must be resalable:** Except if there is a product defect, or a valid product performance issue, returned merchandise must be resalable (no visible wear or usage), in original packaging, and with all paperwork, parts, and accessories.
- 2) Returns to a store without a receipt or packing slip require valid identification:** Athena Gun Club requires valid government-issued photo identification (ID) for all returns without a valid receipt or packing slip. Athena Gun Club may review and retain your ID information and return history solely for purposes of authorizing returns and preventing return fraud and abuse.
- 3) Athena may limit or refuse returns, deactivate merchandise credits and gift cards.** Athena Gun Club may take reasonable action to prevent fraud and abuse and to otherwise enforce this policy and all other policies, laws, rules, and regulations governing Athena Gun Club, its customers, and their shopping experience.

C. Our commitment to meeting vendor and governmental requirements. Select vendors, suppliers, and/or governmental entities may require different return policies. Please see an Athena Gun Club employee for assistance.

- 1) Firearms: All firearm sales are final.** Customers may return any damaged or defective firearm to the manufacturer for warranty repair or claims. All firearms purchased from Athena Gun Club include a lifetime warranty through Athena Gun Club. If the customer is having issues with their firearm Athena Gun Club will handle any repairs or claims necessary but a refund of any kind will not be issued.
- 2) Ammunition: All ammunition sales are final once they leave the building.** If a customer wishes to return ammunition before they have exited the building it needs to be in unopened condition. Customers must return any defective ammunition to the manufacturer for warranty repair or claims. Athena Gun Club will not be held responsible for any damage caused to your firearm caused by defective ammunition.
- 3) Gift Cards:** Gift cards are redeemable for merchandise and in-store services. Customers cannot redeem Athena Gun Club gift cards for cash or credit.